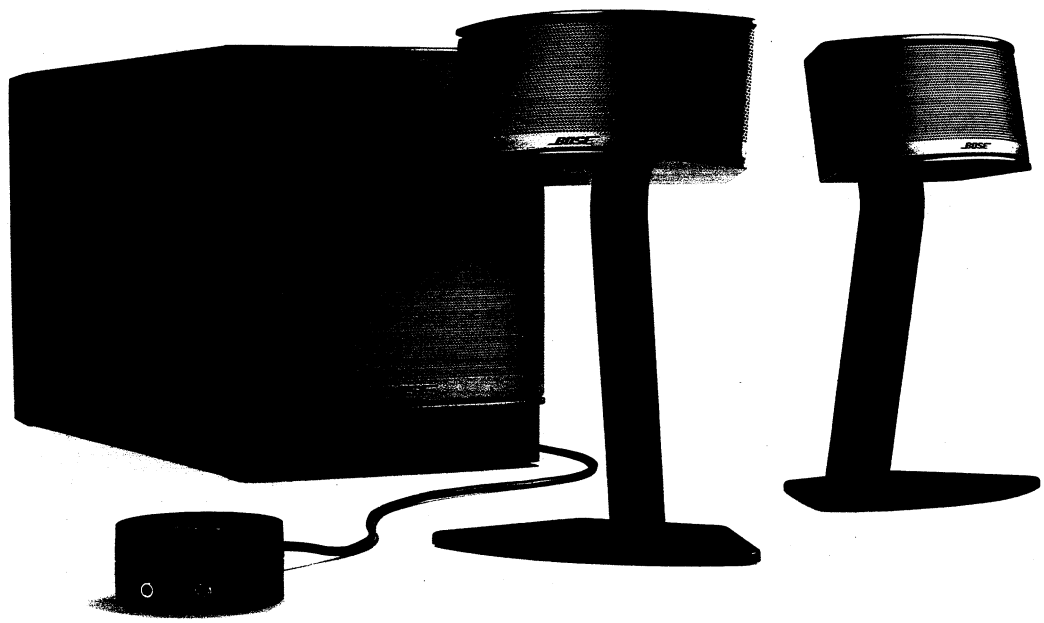
# COMPANION® 5

## MULTIMEDIA SPEAKER SYSTEM

Owner's Guide

Guía de usario

Notice d'utilitsation



# SAFETY INFORMATION

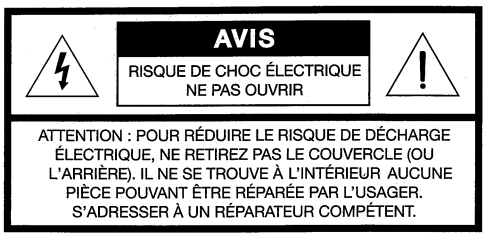
## *Please read this guide*

Please take the time to follow the instructions in this guide carefully. It will help you set up and operate your speaker system properly. Please save this guide for future reference.

***WARNING:*** *To reduce the risk of fire or electrical shock, do not expose the product to rain or moisture.*

***WARNING:*** *The apparatus shall not be exposed to dripping or splashing, and objects filled with liquids, such as vases, shall not be placed on the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.*

CAUTION
RISK OF ELECTRICAL SHOCK
DO NOT OPEN
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK,
DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED PERSONNEL.


AVIS
RISQUE DE CHOC ÉLECTRIQUE
NE PAS OUVRIR
ATTENTION : POUR RÉDUIRE LE RISQUE DE DÉCHARGE
ÉLECTRIQUE, NE RETIREZ PAS LE COUVERCLE (OU
L'ARRIÈRE). IL NE SE TROUVE À L'INTÉRIEUR AUCUNE
PIÈCE POUVANT ÊTRE RÉPARÉE PAR L'USAGER.
S'ADRESSER À UN RÉPARATEUR COMPÉTENT.

The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electrical shock.

The exclamation point within an equilateral triangle, as marked on the system, is intended to alert the user to the presence of important operating and maintenance instructions in this owner's guide.

***WARNING:*** *To prevent electric shock, match the wide blade of the line cord plug to the wide slot of the AC (mains) receptacle. Insert fully.*

***WARNING:*** *No naked flame sources, such as lighted candles, should be placed on the apparatus.*

***CAUTION:*** *Make no modifications to the system or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and system performance.*

***CAUTION:*** *Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using headphones, especially for extended periods.*

CE This product conforms to the EMC Directive 89/336/EEC and to the Low Voltage Directive 73/23/EEC. The complete Declaration of Conformity can be found on **www.bose.com/static/compliance/index.html**.

***Notes:***

- *Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.*
- *This product must be used indoors. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.*

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# INTRODUCTION



## *Your Companion® 5 multimedia speaker system*

Thank you for purchasing a Bose® Companion® 5 multimedia speaker system, which delivers the superb acoustic performance needed to enjoy the full audio impact of music, movies, games, and other entertainment sources from your computer.

Using TrueSpace® digital surround signal processing technology, the small satellite speakers provide improved spaciousness, bold surround effects, and movie-like realism.

Your system includes:

- Two small, easy-to-place speakers on stands and an Acoustimass® module.
- A USB cable to connect the system to your computer.
- A control pod that allows you to control system volume and connect headphones or portable audio players.

## *Setup help*

The setup instructions in this owner's guide explain how your Companion 5 multimedia speaker system easily connects to your computer.

If you need additional help, please visit http://owners.bose.com/Companion5 for more information.

## Unpacking

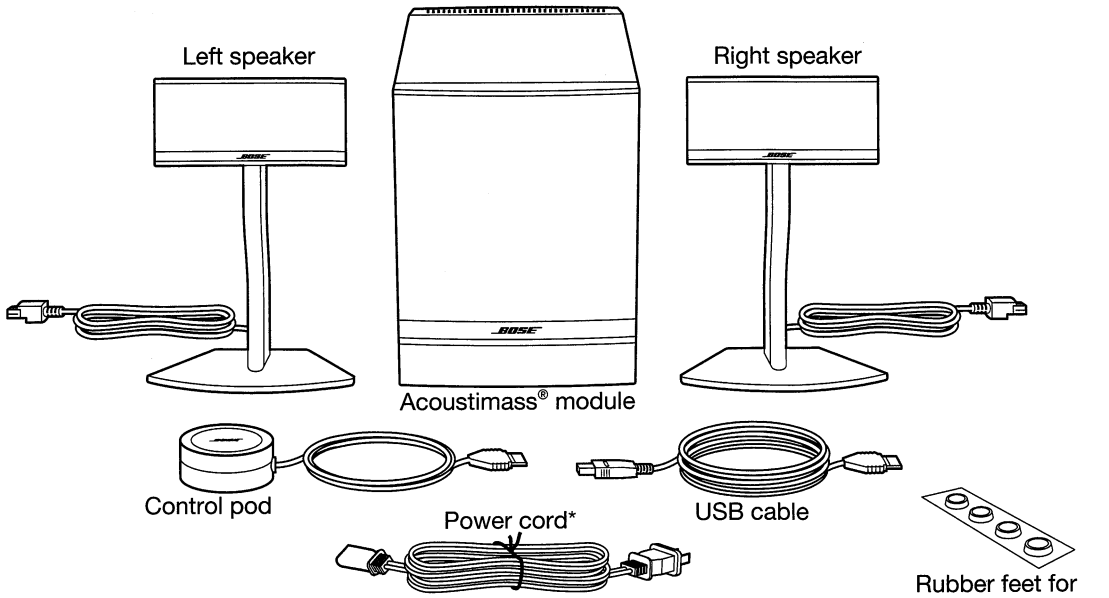
Carefully unpack your system. Save all packing materials, which provide the safest way to transport your system.

If any part of the system appears damaged, do not attempt to use it. Notify Bose or your authorized Bose® dealer immediately. For Bose contact information, refer to the address sheet included in the carton.

Check to be sure your system includes the parts shown in Figure 1.

**Figure 1**

*Carton contents*




*The appropriate power cord for your region is included.

**WARNING:** *To avoid danger of suffocation, keep plastic bags out of the reach of children.*

### For your records

Now is a good time to record the serial number of your new Companion® 5 system here and on your product registration card. The serial number is located on the rear of the Acoustimass module.

Serial number: _____

Purchase date: _____

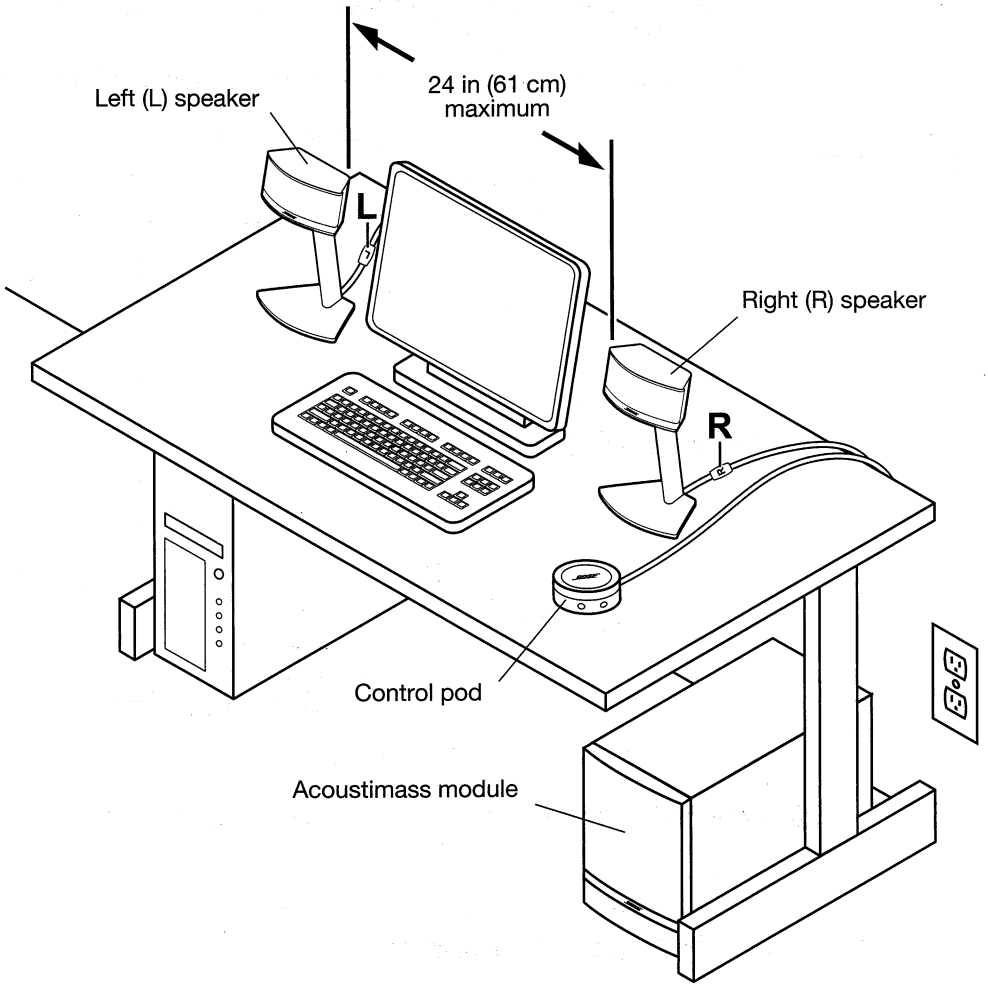
We suggest you keep your sales receipt and a copy of your product registration card together with this owner's guide.

# Placing your Companion® 5 system

For optimal performance, use the following guidelines to choose locations and positions for the Acoustimass® module, speakers, and the control pod. Refer to Figure 2, which shows a typical system setup.

***Figure 2***

*Typical system setup*



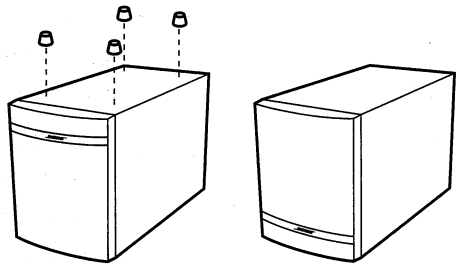

## Positioning the speakers

Proper positioning of the speakers will allow you to experience the audio surround effects that your Companion® 5 multimedia speaker system is designed to deliver.

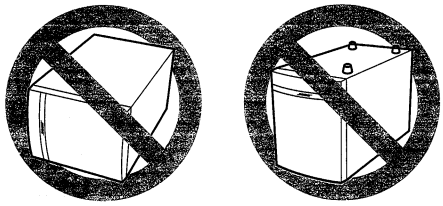
- Place the left and right speaker to the left and right of your computer monitor at about an arm's length away from where you are seated (Figure 2). The bead on each speaker cord is marked L (left) or R (right) to identify left/right placement.
- For optimum performance, position each speaker the same distance from you, and no more than 24 inches (61 cm) apart.
- Aim both speakers straight ahead. Do not angle them inward or outward.
- Keep the speakers away from adjacent large objects or cabinet surfaces. For example, if your computer desk includes a hutch, keep the outside edge of each speaker at least six inches away from any adjacent surface. Avoid placing the speakers inside cubby holes.

## *Positioning the Acoustimass® module*

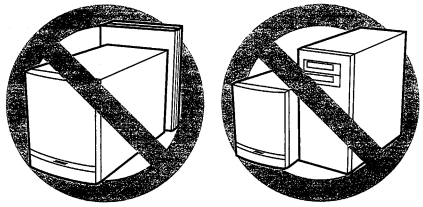
The Acoustimass® module is designed to be the unseen part of the speaker system. For example, you can place it under your computer table or desk.



- Put one rubber foot on each corner of the bottom panel of the module.
- Stand the module on its feet on a flat surface.
- **DO NOT BLOCK** the front grille of the module.



- **DO NOT** lay the module on its side or stand it upside down.



- **DO NOT** put any objects or equipment behind it or beside it that may block the ventilation openings at the rear of the module. Adequate ventilation is necessary to prevent the module from overheating.
- Place the module at least 6 inches (15 cm) away from the computer and computer monitor to prevent the module from interfering with your computer system.
- Keep the module away from heat sources such as radiators, baseboards, or quartz heaters.
- Make sure the power cord can reach an AC (mains) outlet and the USB cable can reach the USB connection on your computer.

⚠ ***CAUTION:*** *Do not place computer monitors, floppy disks, hard drives, or other magnetic media within 6 inches (15 cm) of the Acoustimass module. The magnetic field produced by this module can erase magnetic media and interfere with the monitor.*

# Making system connections

The following steps and Figure 3 tell you how to make the system connections.

**Before you start:**

- Please read the entire setup procedure.
- Make sure your computer is on and the operating system is running.
- **IMPORTANT: Close all other software applications.**

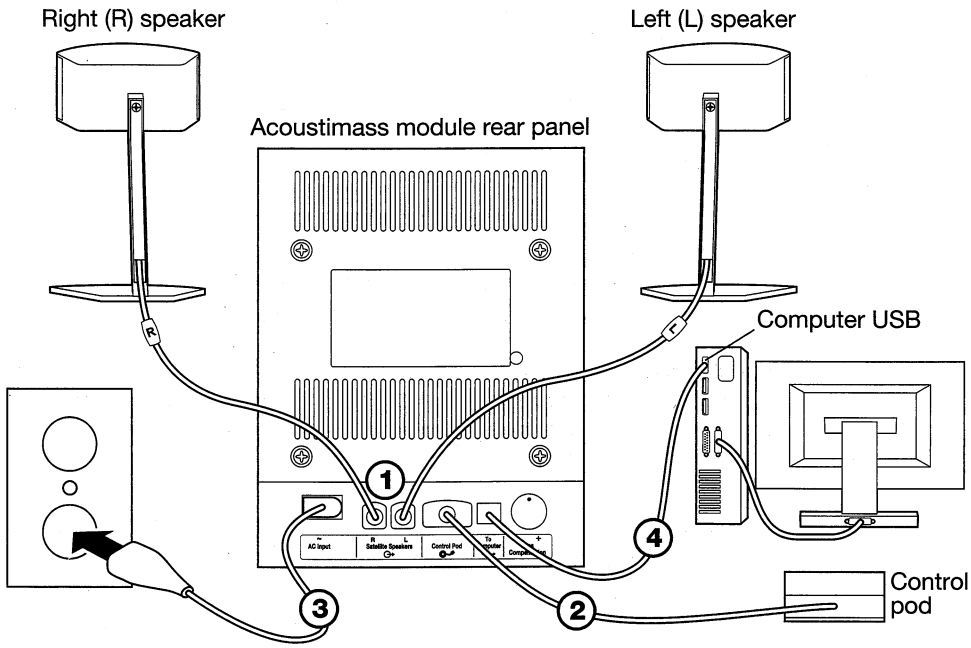
1. Insert the red plug on the right (R) speaker cable into the **R** jack and insert the white plug on the left (L) speaker cable into the **L** jack. The R and L marks on the plugs must face up for each plug to fit correctly into its respective jack.
2. Plug the control pod cable into the **Control Pod** jack.
3. Plug one end of the power cord into the **AC Input** jack on the rear panel of the Acoustimass® module. Plug the other end into an AC (mains) outlet.
4. Plug the appropriate end of the USB cable (supplied) into the **To Computer** jack on the Acoustimass module. Plug the other end into a USB jack on your computer.

   **IMPORTANT: For optimum performance, connect the USB cable directly to a USB jack on your computer rather than connecting through a USB hub.**
5. **For Windows® XP computers,** go to "Windows® XP audio setup" on page 9.
   **For Mac OS® X computers,** go to "Mac OS® X audio setup" on page 11.

♪ ***Note:*** *Make sure all cable plugs are fully inserted into their respective jacks.*

***Figure 3***

*Connection overview*




♪ ***Note:*** *The Companion® 5 system does not have an AC power switch. The system turns on in Standby mode when you plug in the power cord. See "System modes" on page 13.*

♪ ***Note:*** *Bose recommends using a safety agency-approved surge protector on all electronic equipment. Voltage variations and spikes can damage electronic components in any system. A quality suppressor can eliminate the vast majority of failures attributed to surges and may be purchased at electronics stores.*

# Windows® XP audio setup

***IMPORTANT!***

**Do not unplug any cables during this setup procedure.**

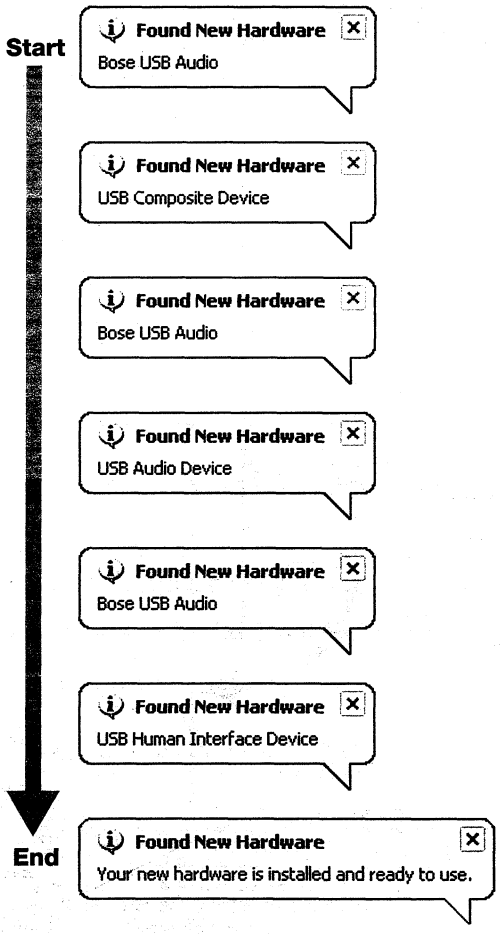
**For additional help with your audio setup, please visit http://owners.bose.com/Companion5.**

1. After plugging in the USB cable, wait for a series of "Found New Hardware" messages to appear on your computer screen (Figure 4) (this takes about 30 seconds). If any other messages appear that interrupt this setup process, refer to "Troubleshooting" on page 16.

♪ ***Note:*** *If you do not see these messages, the capability to display them may be disabled in your computer. Wait two minutes before proceeding to the next step.*

***Figure 4***

*"Found New Hardware" typical message sequence*



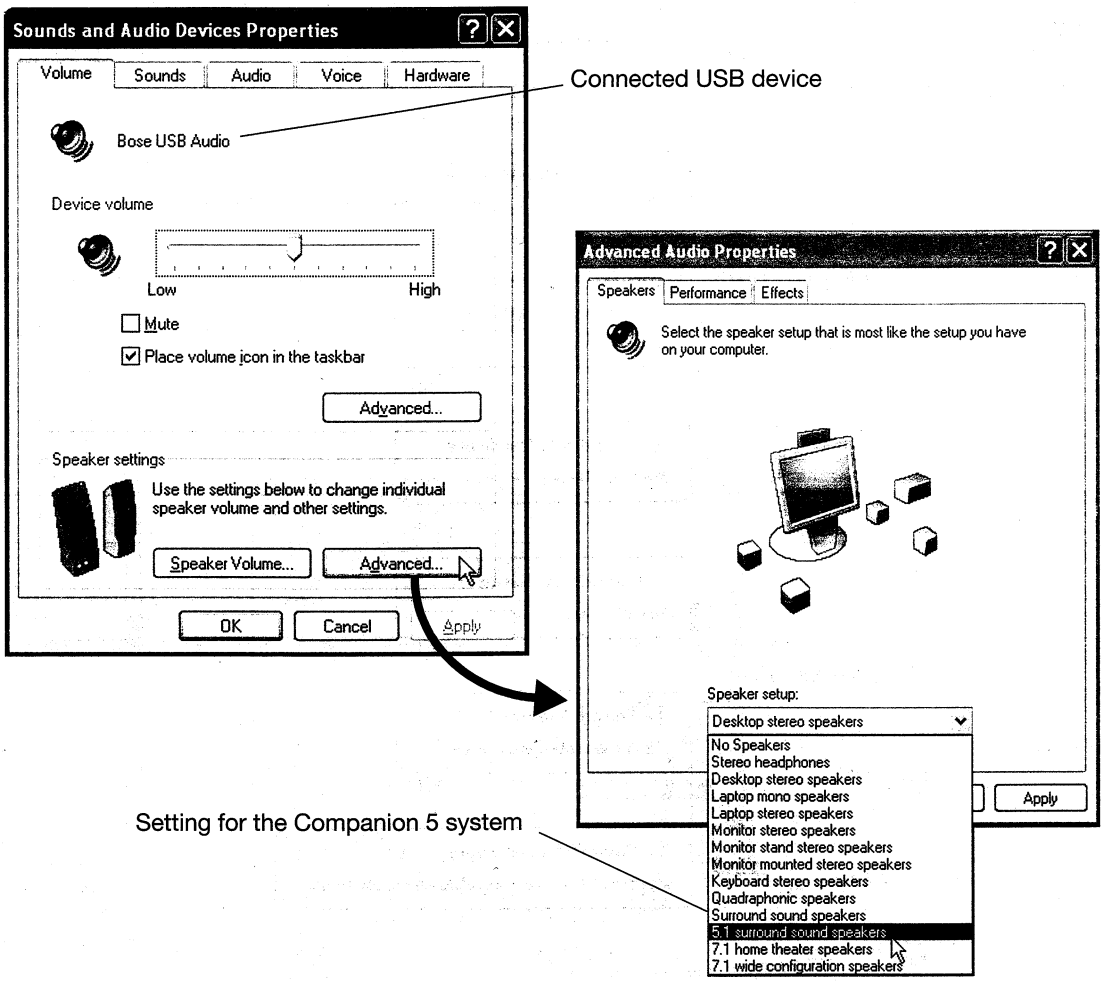
2. In the Windows XP Control Panel, open **Sounds and Audio Devices Properties** (Figure 5).
3. Under the **Volume** tab, verify that **Bose USB Audio** is the connected USB device.
4. Under **Speaker settings**, click the **Advanced** button to open **Advanced Audio Properties**.
5. In the **Speaker setup** drop list, select **5.1 surround sound speakers**.
6. Click **Apply** and then **OK**.

Your Companion® 5 multimedia speaker system is now ready to use.

♪ ***Note:*** *If you remove the USB connection to your Companion 5 system and plug it in again later, perform this procedure again to check the settings.*

***Figure 5***

*Sounds and Audio Devices Properties and Advanced Audio Properties*



# Mac OS® X audio setup

***IMPORTANT!***

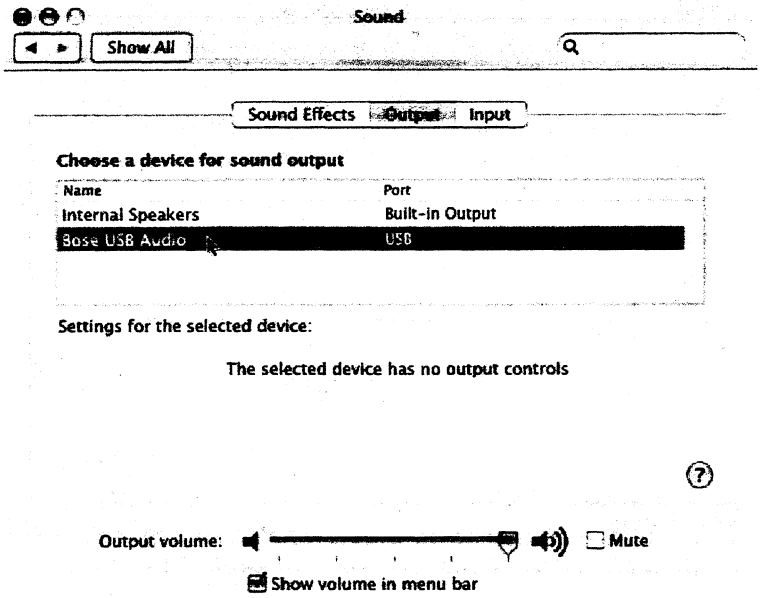
**Do not unplug any cables during this setup procedure.**

**For additional help with your audio setup, please visit http://owners.bose.com/Companion5.**

1. In the **System Preferences**, open the **Sound** control panel (Figure 6).
2. Choose **Bose USB Audio** for sound output and close the control panel.

***Figure 6***

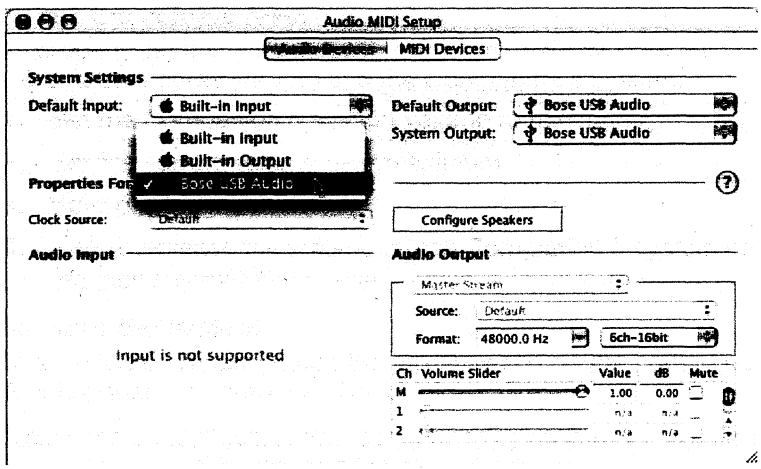
*Mac OS® X sound preferences*




3. In the Applications folder on your hard drive, open the Utilities folder.
4. Open the **Audio MIDI Setup** control panel (Figure 7).
5. Select **Bose USB Audio** for **Properties For**, **Default Output**, and **System Output**.

***Figure 7***

*Audio MIDI Setup control panel*



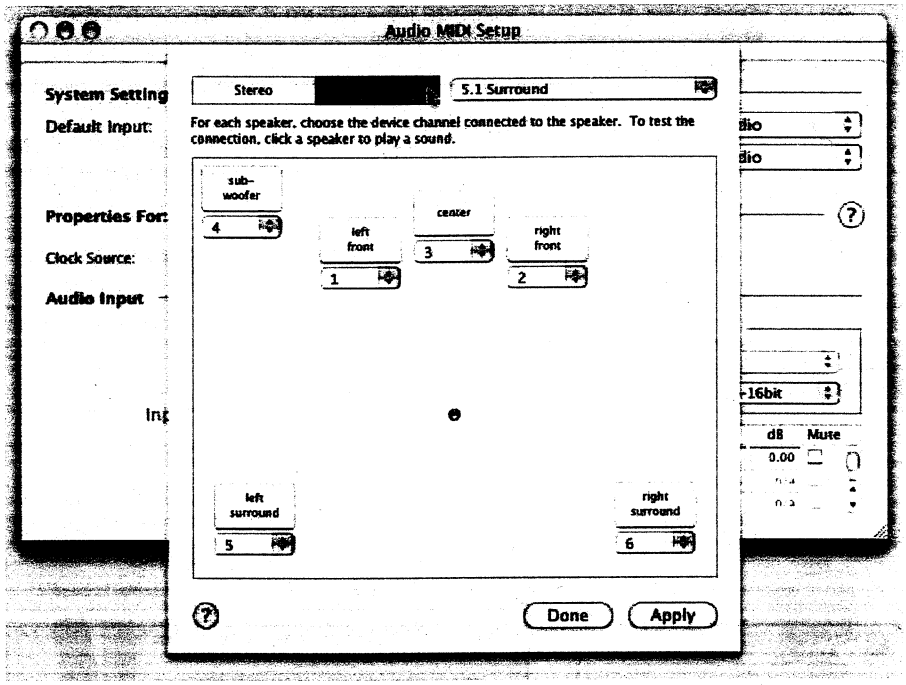
6. Click the **Configure Speakers** button to open the speaker selection control panel (Figure 8).
7. Select **Multichannel**, click **Apply**, and then click **Done**.
8. Close all control panels.

Your Companion® 5 multimedia speaker system is now ready to use.

♪ ***Note:*** *If you remove the USB connection to your Companion 5 system and plug it in again later, perform this procedure again to check the settings.*

***Figure 8***

*Speaker selection control panel*



## System modes

There are three system modes. Each system mode is identified by the color of the mode indicator on the control pod (Figure 9):

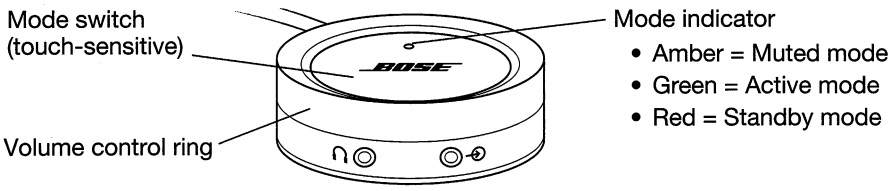
- **Muted (Amber):** The system speakers are silenced. You hear no audio from the computer or any connected source. This mode is automatically selected when you connect headphones to the control pod.
- **Active (Green):** You hear the active sound source from the system speakers. The position of the volume control ring sets the volume level.
- **Standby (Red):** The system is in an energy-saving mode. When both the USB connection from your computer and the input signal of a connected audio source are inactive for several minutes, the system mutes the speakers and switches to Standby. The system returns to the Muted mode when the USB connection becomes active again.

Touch the top center of the control pod to switch between the Muted and Active mode, except when headphones are connected. Plugging in headphones always puts the system in Muted Mode until they are removed.



***Figure 9***

*System controls and mode indicator*




**IMPORTANT!**

- **The Companion® 5 multimedia speaker system is designed to perform at its best without any additional audio effects. Make sure you disable any audio effects settings and close any effects applications running on your computer.**
- **Make sure the settings in your software application are correct for 5.1 surround sound.**

## Controlling the volume

The volume control ring on the control pod (Figure 9) is the master volume control for any audio coming from your computer or a device connected to the input jack. Rotate the ring clockwise to increase the volume or counterclockwise to decrease it.

### *To set the volume level*

To properly set the volume level, you need to adjust both the volume level of the source (your PC or a connected source) and the Companion 5 system:

1. Set the Companion 5 system volume to minimum.
2. Set the source volume near maximum.
3. Start playing music.
4. Slowly increase the volume on the Companion 5 system control pod until the sound reaches a comfortable level.

### *To mute the system*

To silence the system, touch the mode switch on the control pod (indicator glows Amber). Touch it again to unmute (indicator glows Green).

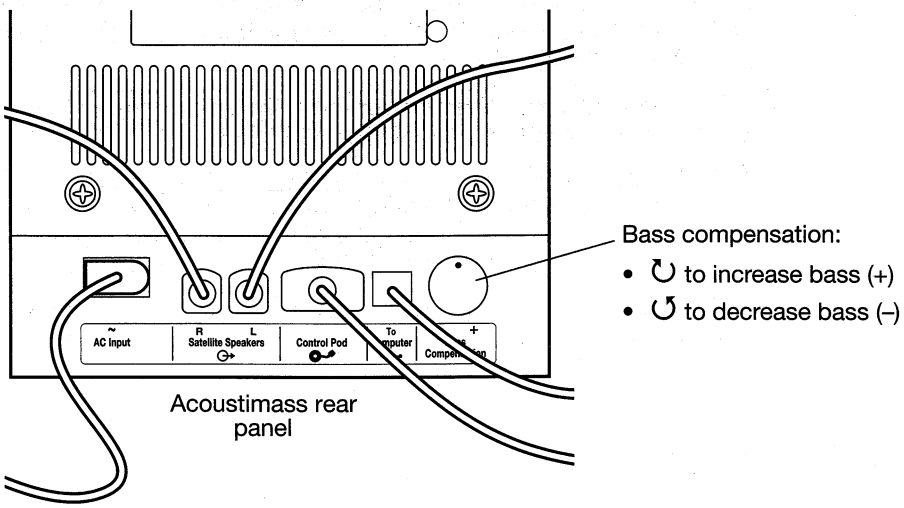
♪ ***Note:*** *The system output may be reduced by an internal protection feature if you play music at full volume for a long period of time.*

# Adjusting the bass

After listening to your speaker system, you may wish to adjust the sound. Use the bass compensation control (Figure 10) on the Acoustimass® module.

***Figure 10***

*Bass compensation control*



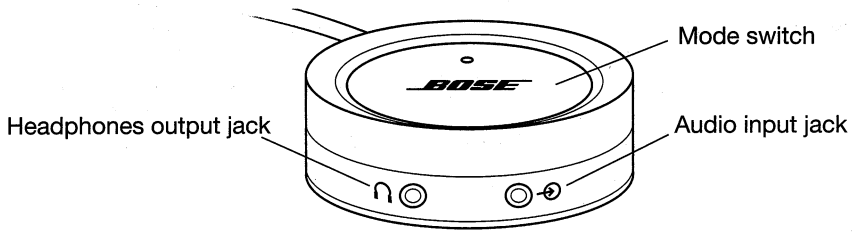
## Connecting headphones

**To connect headphones**, plug the headphones cord into the 3.5-mm stereo headphones jack on the side of the control pod (Figure 11).

- Plugging in headphones automatically mutes the system speakers.
- After disconnecting headphones, touch the mode switch to hear sound from the speakers again.
- To adjust the volume level, use the volume control ring on the control pod.

***Figure 11***

*Control pod connectors*




## Connecting an audio device

**To connect an audio device** such as a CD/MP3 player, plug the audio cable from the device into the 3.5-mm stereo input jack on the control pod.

To adjust the volume level, turn up the volume on the audio device and use the volume control ring on the control pod.

***Note:*** *When listening to a connected audio device, alerts and sounds from your computer are mixed with the sound from the audio device. You may need to adjust the volume control ring and the volume levels in your computer and the connected device to hear both sources at your preferred levels.*

# CARE AND MAINTENANCE



## Cleaning your speaker system

- To clean the surface of your speakers, Acoustimass® module, and control pod, use a soft cloth. You may use an ammonia-free window cleaner to maintain the finish.
- Do not use any sprays near the speakers. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do not allow liquids to spill into any openings.
- To clean the speaker grilles, vacuum them carefully.

## Limited warranty

The Companion® 5 system is covered by a limited transferable warranty. Details of the limited warranty are provided on the product registration card that came with your system. Please fill out the information section on the card and mail it to Bose or register your product at http://owners.bose.com/register. Failure to do so will not affect your limited warranty rights.

## Troubleshooting

This table provides guidelines for solving problems that you may encounter. For additional help, contact Bose directly or visit the Internet site at http://owners.bose.com/Companion5. See the address sheet included in the carton for contact information.

| *Problem* | *What to do* |
|---|---|
| Setup was interrupted by the message, "A problem occurred during hardware installation. Your new hardware might not work properly." | • You may have removed the USB cable during the hardware installation process. Insert the USB cable and start again.<br>• Try a different USB jack. |
| Setup was interrupted by the message, "This USB device can perform faster if you connect it to a Hi-Speed USB 2.0 port. For a list of available ports, click here." | • You may have plugged into a USB hub that has a USB 1.0 device connected to it. Remove the USB 1.0 device, or plug the Companion 5 system directly into a USB 2.0 port. |
| No sound from the system. | • Disconnect the USB cable from your computer and plug it in again.<br>• Make sure connections are secure (See "Making system connections" on page 8).<br>• Check your speaker cords for damage that may be causing an open or short circuit.<br>• Turn the volume ring on the control pod clockwise.<br>• If you are using a connected audio device, make sure it is plugged in and the volume control on the device is turned up.<br>• Make sure the speaker system is in the Active mode (control pod indicator is Green).<br>• Disconnect headphones.<br>• Restart your digital audio application. Make sure mute is not set in the application and that the volume is set at a reasonable level. |
| The entire speaker system sounds distorted. | • Decrease the volume at the sound source and increase the volume on the control pod.<br>• Disable the effects in any audio application running. |

| *Problem* | *What to do* |
|---|---|
| I'm hearing clicks, pops, and abnormal sounds on my computer. | • This may be caused by connecting the speaker system to your computer through a USB hub. Disconnect the Companion® 5 system USB cable from the hub and plug it into a USB jack on your computer. |
| Sound from speakers is not loud enough. | • Increase the volume on your computer or other sound source. |
| System sounds "tinny," too much treble. | • Make sure right (R) and left (L) speakers are on the correct sides of your computer monitor. Check the L and R markings on the speaker cord behind each speaker.<br>• Make sure Bass Compensation control on the Acoustimass® module is not turned fully counterclockwise. |
| One satellite speaker does not play or sounds distorted. | • Check all connections between the satellite speakers, control pod, sound source and the Acoustimass module. Make sure all plugs are fully inserted into the jacks on the module.<br>• Make sure the speaker cord plug on the speaker in question is fully inserted into its jack on the Acoustimass module.<br>• To determine if the problem is in the sound source or the Acoustimass module, connect a different sound source to the control pod. If the Companion 5 speaker system operates properly, the problem is in the original sound source. If the problem remains, then the problem is in the Acoustimass module.<br>• Check balance levels on your sound source. |



## Customer service

For additional help in solving problems, contact Bose® Customer Service. Refer to the address sheet included with the system.

## Product specifications

**Power rating**

USA/Canada.....120VAC~ 50/60 Hz 300W
International.....220VAC-240VAC~ 50/60 Hz 300W
Japan.....100VAC~ 50/60 Hz 300W

**Dimensions**

Satellite speaker.....8.85"H x 5.79"W x 3.83"D
(22.5 cm x 14.7 cm x 9.7 cm)
Acoustimass module.....8.58"H x 6.82"W x 16.74"D
(21.8 cm x 17.3 cm x 42.5 cm)
Control pod .....2.46"DIA x 1.12"H
(6.3 cm x 2.9 cm)

**Weight**

Satellite speaker..... 1.9 lb (0.85 kg)
Acoustimass module..... 18.3 lb (8.3 kg)
Control pod ..... 0.46 lb (0.21 kg)

**Finish**

Acoustimass module..... Scratch-resistant, satin-finished vinyl
Satellite speakers ..... Painted polymer finish

## Computer system recommendation

- 1 GHz, minimum, Pentium processor or equivalent
- 256 MB RAM, minimum
- USB 2.0
- Microsoft Windows® XP or later, or Mac OS® X 10.4.6 or later
- A compatible 5.1 surroundsound decoder residing on your computer

# IMPORTANT SAFETY INSTRUCTIONS

1. **Read these instructions** – for all components before using this product.
2. **Keep these instructions** – for future reference.
3. **Heed all warnings** – on the product and in the owner's guide.
4. **Follow all instructions.**
5. **Do not use this apparatus near water or moisture** – Do not use this product near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, or anywhere else that water or moisture are present.
6. **Clean only with a dry cloth** – and as directed by Bose Corporation. Unplug this product from the wall outlet before cleaning.
7. **Do not block any ventilation openings. Install in accordance with the manufacturer's instructions** – To ensure reliable operation of the product and to protect it from overheating, put the product in a position and location that will not interfere with its proper ventilation. For example, do not place the product on a bed, sofa, or similar surface that may block the ventilation openings. Do not put it in a built-in system, such as a bookcase or a cabinet that may keep air from flowing through its ventilation openings.
8. **Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.**
9. **Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wider blade or third prong are provided for your safety. If the provided plug does not fit in your outlet, consult an electrician for replacement of the obsolete outlet.**
10. **Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.**
11. **Only use attachments/accessories specified by the manufacturer.**
12. **Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.**

13. **Unplug this apparatus during lightning storms or when unused for long periods of time** – to prevent damage to this product.
14. **Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way: such as power-supply cord or plug is damaged; liquid has been spilled or objects have fallen into the apparatus; the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped** – Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltages or other hazards. For help in solving problems, contact Bose Customer Service. Refer to the address sheet included with the system.
15. **To prevent risk of fire or electric shock, avoid overloading wall outlets, extension cords, or integral convenience receptacles.**
16. **Do not let objects or liquids enter the product** – as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.
17. **See product enclosure for safety related-markings.**
18. **Use proper power sources** – Plug the product into a proper power source, as described in the operating instructions or as marked on the product.

## Information about products that generate electrical noise

If applicable, this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This product complies with the Canadian ICES-003 Class B specifications.

BOSE®

Better sound through research®

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Framingham, MA 01701-9168 USA
AM295925 Rev.00

BOSE

# OUR COMMITMENT TO YOU

We take great pride in designing each of our products with the goal of providing the highest accuracy musical performance possible in the price range of that product. We strive to reproduce the musical sounds as closely as possible to those of the original performance. And we strive to avoid flashy sounds such as those associated with accentuated bass and/or treble frequencies. While those sounds may be initially attractive to the novice, they are not real and are not enduring. In addition, we use only the highest quality parts and the latest assembly and quality control techniques to ensure the reliability and long life of our products.

Our reputation rests on our steadfast pursuit of this policy in sound systems for the home, the automobile, and businesses.

At Bose® we reinvest 100% of our earnings back into the company. This enables us to support research that continually gives rise to new technologies for improving sound reproduction.

When you purchase any product from Bose, we encourage you to compare it, as we do, to competitive products for musical accuracy. We believe that this process will enhance your appreciation of the product you select.

With best wishes from all of us at Bose for many years of enjoyable listening.

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BOSE CORPORATION, THE MOUNTAIN, FRAMINGHAM, MA 01701-9168 U.S.A. TEL.: 508.879.7330 FAX: 508.766.7543 WWW.BOSE.COM

# Bose Corporation

## USA
Bose Corporation, The Mountain
Framingham, MA 01701-9168
1-800-367-4008 or 508-766-1900
Phone hours - ET (Eastern Time):
Weekdays 8:30 a.m. to 8 p.m.
Saturdays 9 a.m. to 3 p.m.

## Canada
Bose Ltd., 1-35 East Beaver Creek Road
Richmond Hill, Ontario L4B 1B3
1-800-465-2673
Phone hours - ET (Eastern Time):
Weekdays 9 a.m. to 5 p.m.

## Australia
Bose Pty Limited, Unit 3/2 Holker Street
Newington NSW 2127
TEL 612 8737 9999 FAX 612 8737 9924

## Belgique/België
Bose N.V., Limesweg 2
B-3700 Tongeren
TEL 012-390800 FAX 012-390840

## China
Bose Electronics (Shanghai) Ltd
2203-2305 22F, West Gate Tower
1038 West Nanjing Road
MeiLongzhen Plaza
Shanghai 200041
Peoples Republic of China
TEL 86-22-62713000 ext 162
FAX 86-21-62713008

## Danmark
Bose A/S, Industrivej 7
2605 Brøndby
TEL 04343-7777 FAX 04343-7818

## Deutschland
Bose GmbH, Max-Planck-Straße 36d
D-61381 Friedrichsdorf
TEL 06172-71040 FAX 06172-710419
www.bose.de

## France
Bose S.A.S.
12 rue de Témara
78100 Saint Germain en Laye
TEL 01 30 61 63 63 FAX 01 30 61 63 88
www.bosefrance.fr

## India
Bose Corporation India Private Limited
4th Floor,
Shriram Bhartiya Kala Kendra,
1 Copernicus Marg
New Delhi, India 100 001
TEL +91 11 2307 3825 / 3826 / 3827
FAX +91 11 2307 3823

## Ireland
Bose GP
Castleblayney Road
Carrickmacross, Co Monaghan
TEL (042) 9671500 FAX (042) 9671501
www.bose.ie

## Italia
Bose S.p.A., Via della Magliana 876
00148 Roma
TEL 06 60 292 292 FAX 06 60 292 119
www.bose.it

## Japan
Bose K.K.
Shibuya YT Building
28-3 Maruyama-cho
Shibuya-ku, Tokyo 150-0044
TEL +81-3-5489-0955 FAX +81-3-5489-1041
www.bose.co.jp

## Mexico
Bose de Mexico S. de R.L. de C.V.
Paseo de las Palmas # 405
Despacho 204
Lomas de Chapultepec
C.P. 11000, Mexico D.F., Mexico
TEL +52 (55) 52 02 35 45
TEL +52 (55) 52 02 41 95
FAX +52 (55) 52 02 37 28

## Nederland
Bose B.V., Nijverheidstraat 8
1135 GE Edam
TEL 0299-390111 FAX 0299-390109
consumenteninfo@bose.com
www.bose.nl

## Norge
Bose A/S, Lerkeveien 58
2209 Kongsvinger
TEL 62 82 15 60 FAX 62 82 15 69

## Österreich
Bose Ges.m.b.H., Vienna Business Park
Wienerbergstrasse 7 (10.OG)
A-1100 Vienna
TEL 01-60404340 FAX 01-604043423
www.bose.at

## Schweiz
Bose AG, Hauptstrasse 134
4450 Sissach
TEL 061-9757733 FAX 061-9757744
www.bose.ch

## Sverige
Bose A/S, Johannefredsgatan 4
S-43153 Mölndal
TEL 031-878850 FAX 031-274891

## United Kingdom
Bose Limited
1 Ambley Green
Gillingham Business Park
Gillingham, Kent ME8 ONJ
TEL 0870-741-4500 FAX 0870-741-4545
www.bose.co.uk

## World Wide Web
www.bose.com
www.boseeurope.com

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Better sound through research®

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AM259434 Rev.06 CCM-040001

# ⇧ Important ⇧

**Product registration card.** For U.S., Puerto Rico and Canada residents only.
**Carte d'enregistrement de produit.** Pour les habitants des États-Unis, de Porto Rico et du Canada uniquement.
**Tarjeta de registro del producto.** Sólo para residentes en los Estados Unidos, Canadá y Puerto Rico.

**Don't miss out on important update information and more.**

- Music database updates
- Software updates
- Our newest products
- Upcoming events
- Special offers

**Ne manquez pas ces importants renseignements de mise à jour, et plus encore.**

- Des mises à jour de la base de données audio
- Des mises à jour de logiciel
- Nos plus récents produits
- Les événements à venir
- Offres spéciales

**No deje pasar información importante acerca de actualizaciones y más.**

- Actualizaciones a la base de datos de música
- Actualizaciones de software
- Los productos más nuevos
- Próximos eventos
- Ofertas especiales

Complete and return the attached card or register online at
**www.bose.com/register (U.S., Puerto Rico only) or call 1-800-736-5076.**

Merci de bien vouloir remplir le formulaire français ou anglais. Complétez cette carte et renvoyez-la.

Llene y envíe esta tarjeta o regístrese en línea en
**www.bose.com/register (solamente E.U.A., Puerto Rico) o llamando al 1-800-736-5076.**

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**Product registration card.**
**Carte d'enregistrement de produit.**
**Tarjeta de registro del producto.**

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PLACE FIRST-CLASS STAMP HERE
AFFRANCHIR AU TARIF NORMAL
PONGA LA ESTAMPILLA DE PRIMERA CLASE AQUÍ

Attention: WR
Bose Corporation
The Mountain
P.O. Box 9168
Framingham MA 01701-9168
USA

01 Serial Number: Numéro de Série: Número de Serie:

02 First Name: Prénom : Nombre: Initial: Initiale : Inicial: Last Name: Nom : Apellido:

Address (number and street): Adresse (numéro et rue) : Dirección (calle y número): Apt #: Apt n° : Depto #: Country: Pays : País:
☐ U.S. ☐ Canada ☐ Puerto Rico

City: Ville : Ciudad: State: Etat : Province: Estado: Zip Code: Code postal : Código Postal:

03 Phone Number (home): Numéro de téléphone (logis) : Teléfono (casa): Phone Number (work): Numéro de téléphone (travail) : Teléfono (trabajo):

04 E-mail Address: (Receive up-to-date information on new Bose® products and promotions.)
Adresse e-mail : (Recevez des informations actualisées sur les nouveaux produits.)
Email: (Para recibir información al día acerca de productos nuevos y promociones Bose.)

05 Date of Purchase (month/day/year): Date d'achat (mois/jour/année) : Fecha de compra (mes/día/año):

06 Where purchased? Lieu d'achat Lugar de compra? ☐ Store Magasin Tienda ☐ Web Internet Web ☐ Phone Téléphone Telefono

07 You may receive information on new Bose products and special promotions. If you would like to change the way you hear from us, please visit www.bose.com/preferences (U.S. and Puerto Rico only), www.bose.ca (Canada) or call 1-800-736-5076 to update your communications preferences.

Vous pouvez recevoir des renseignements sur les nouveaux produits Bose, ainsi que sur les promotions spéciales. Si vous désirez modifier notre façon de communiquer avec vous, veuillez visiter www.bose.com/preferences (Etats-Unis et Porto Rico seulement) or www.bose.ca (Canada). On compose le 1-800-736-5076 pour mettre à jour vos préférences de communication.

Usted puede recibir información acerca de productos nuevos Bose así como de promociones especiales. Si usted desea cambiar la manera de comunicarse con nosotros, visite por favor www.bose.com/preferences (solamente E.U.A., Puerto Rico), www.bose.ca (Canada) o llame al 1-800-736-5076 para poner al día sus preferencias de comunicación.

08 ☐ Please do not share my information with other companies for marketing purposes.
☐ Veuillez ne partager aucun renseignement avec d'autres entreprises à des fins de commercialisation.
☐ Favor de no compartir mi información personal con otras compañías para propósitos de mercadotecnia.

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# Limited Warranty

For your benefit, we recommend that you record your serial number(s) found on the product(s) and other purchase information on this card and keep it with your personal records along with proof of purchase. If necessary, this information will allow us to better serve your needs.

Nous vous recommandons d'inscrire le numéro de série figurant sur votre produit et les autres informations relatives à votre achat sur cette carte et de la conserver parmi vos documents personnels avec votre preuve d'achat. Si nécessaire, ces informations nous permettront de mieux répondre à vos besoins.

Por seguridad, le sugerimos que anote en esta tarjeta el número(s) de serie del producto(s) y cualquier otra información concerniente a la compra y guárdela en un lugar seguro junto con la prueba de compra. En caso de ser necesario, esta información nos ayudará a brindarle un mejor servicio.

Model Name/Number

Serial Number

Date Purchased

Dealer's Name

Dealer's Address

**Send any correspondence regarding product information or Limited Warranty services to:**

**Envoyez toute correspondance relative aux informations sur les produits ou aux services de garantie à l'adresse suivante :**

**Envíe cualquier correspondencia acerca de información sobre productos o servicios de Garantía Limitada a:**

**Bose Corporation, The Mountain, P.O. Box 9168 Framingham, MA 01701-9168 USA 1-800-367-4008 or 1-800-736-5076**

This Limited Warranty applies only to Bose products purchased in the United States, Puerto Rico and Canada. For Limited Warranty coverage elsewhere, please contact your Bose dealer.

Cette garantie limitée s'applique uniquement aux produits Bose achetés aux États-Unis, à Porto Rico et au Canada. Pour obtenir des informations sur la couverture de cette garantie limitée dans les autres pays, veuillez contacter votre revendeur Bose.

Esta Garantía Limitada ampara únicamente productos Bose adquiridos en los Estados Unidos, Puerto Rico y Canadá. Para informes acerca de la Garantía Limitada en el resto del mundo, contacte a su distribuidor.

## LIMITED WARRANTY

**Please keep this Limited Warranty information card.**

**What is covered:**
All parts defective in material and workmanship.

**What is not covered:**
Defects that have resulted from improper or unreasonable use or maintenance, accident, excess moisture, insects, improper packing, lightning, power surges, or unauthorized tampering, alteration or modification are not covered.

**Limitation on Liability:**
WHERE PERMITTED, THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Notwithstanding the above, where applicable, if you qualify as a "consumer" under the Magnuson-Moss Warranty Act, then you may be entitled to any implied warranties allowed by law for the period of the express Limited Warranty as set forth below. Some states do not allow limitations on how long an implied Limited Warranty lasts, so the above limitation may not apply to you.

**For how long:**
The Bose® Limited Warranty lasts one year from the purchase date for electronic products, systems, and powered speaker components, accessories, and other products not listed here, unless specified in the owner's guide. The Limited Warranty lasts for five years for speaker components that are not self-powered (amplified). Powered component speakers have a one-year Limited Warranty term for the electronics and five years for the speakers. The Headset X has a five-year Limited Warranty. For the Limited Warranty on professional products, please refer to your Owner's Guide for details.

**What we will do:**
We will, at our sole option, repair or replace any defective parts within a reasonable period of time and free of charge.

**What we will not do:**
Pay shipping or transportation charges from you to us.

**What you must do to obtain Limited Warranty Service:**
1. Return product with proof of purchase from an authorized Bose dealer directly to Bose Corporation. If you elect to return the product directly to Bose Corporation, the following procedures must be followed:
   Contact Bose Corporation at 1-800-367-4008 for return authorization number, specific return and shipping instructions, which will include but may not be limited to:
   Properly packing the product in the original carton for shipping. If you need a new carton, contact Bose Corporation for free packing material and box.
   **Cartons not bearing a return authorization number will be refused.**
2. Return product with proof of purchase from an authorized Bose dealer to a Bose Service Agency.

**Exclusive Remedy:**
This Limited Warranty is fully transferable provided that the current owner furnishes the original proof of purchase from an authorized Bose dealer. THE MAXIMUM LIABILITY OF BOSE SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL BOSE BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES. Some places do not allow limitations on the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

**Other conditions:**
This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from country to country or state to state. This Limited Warranty is void if the label bearing the serial number has been removed or defaced or if the product is not purchased from an authorized reseller.

**Your Limited Warranty Rights are not diminished if you do not complete and return the product registration card. Bose Corporation thanks you for your recent Bose product purchase. We hope it will give you years of satisfaction.**

## GARANTIE

**Veuillez conserver cette carte de garantie limitée.**

**Couvert :**
Tout défaut de pièces et main-d'œuvre.

**Non couvert :**
La présente garantie limitée ne couvre pas les dégâts résultant d'une utilisation ou maintenance incorrecte ou anormale, d'un accident, d'une humidité excessive, d'insectes, d'un emballage incorrect, de la foudre, d'une surtension électrique, ni d'une manipulation ou modification non autorisée.

**Limitation de responsabilité :**
LES DISPOSITIONS DE LA PRÉSENTE GARANTIE LIMITÉE REMPLACENT TOUTE AUTRE GARANTIE, EXPRESSE OU IMPLICITE, ÉCRITE OU ORALE, Y COMPRIS TOUTE GARANTIE DE POTENTIEL COMMERCIAL OU D'ADÉQUATION À UN OBJECTIF PARTICULIER. Malgré les dispositions ci-dessus, le cas échéant, si vous êtes considéré comme un " consommateur " selon les termes du Magnuson-Moss Warranty Act, vous pouvez bénéficier de toute garantie implicite autorisée par la loi pour la période de validité de la garantie limitée explicite, telle que définie ci-dessous. Certains états n'admettent pas les limites relatives à la durée d'une garantie limitée implicite. La restriction ci-dessus peut donc ne pas vous être applicable.

**Durée de la garantie :**
La garantie limitée de Bose® a une durée de validité d'un an à compter de la date d'achat pour les produits et systèmes électroniques et les composants des enceintes amplifiées, et de cinq ans pour les composants d'enceintes non amplifiées. Les systèmes intégrés, stéréo et Home cinéma ont une garantie limitée d'un an. Accessoires et autres produits ne sont pas listés sur ce document, sauf mention différente dans le manuel d'utilisation. Les enceintes comportant des composants amplifiés ont une garantie limitée d'un an pour les composants électroniques et de cinq ans pour les enceintes. Le casque Headset X a une garantie limitée de cinq ans. Pour obtenir de plus amples informations sur la garantie limitée des produits professionnels, reportez-vous à votre notice d'utilisation.

**Engagement de notre part :**
Réparer ou remplacer, selon notre décision exclusive, toute pièce défectueuse, dans un délai raisonnable, et ce gratuitement.

**Frais non couverts :**
1. Frais d'expédition ou de transport entre vous et Bose. Obligations de votre part pour profiter du service de garantie :
   Renvoyer, à un centre de réparation Bose, le produitra ainsi que la preuve de son achat auprès d'un revendeur Bose agrée, ou:
   Communiquez avec la société Bose au 1-800-367-4008 pour obtenir des consignes spécifiques de retour et d'expédition incluant, mais non de façon limitative:
   L'emballage approprié du produit dans le carton d'origine aux fins d'expédition. Si vous avez besoin d'un nouveau carton, communiquez avec la société Bose afin d'obtenir du matériel d'emballage et une boîte gratuits ou:
   **Les cartons ne comportant pas de numéro d'autorisation de retour à l'emplacement approprié seront refusés.**
2. Retournez le produit avec preuve d'achat d'un dépositaire Bose agrée à une agence de service de Bose.

**Recours exclusif :**
Cette garantie limitée est totalement transférable à condition que le propriétaire actuel fournisse l'original de la preuve d'achat auprès d'un revendeur Bose® agrée. LA RESPONSABILITÉ MAXIMUM DE BOSE NE POURRA EXCÉDER LE PRIX D'ACHAT RÉEL QUE VOUS AVEZ PAYÉ POUR LE PRODUIT. EN AUCUN CAS BOSE NE PEUT ÊTRE TENU RESPONSABLE DE DOMMAGES PARTICULIERS, FORTUITS, SECONDAIRES OU INDIRECTS. Certaines législations n'admettent pas les limites relatives à l'exclusion ou à la limitation des réparations, des dommages particuliers, fortuits, secondaires ou indirects ou la limitation de la responsabilité à des montants spécifiés. Par conséquence les limitations ou exclusions ci-dessus peuvent ne pas être applicables dans votre cas.

**Autres conditions :**
Cette garantie limitée vous confère des droits juridiques spécifiques ; vous pouvez également bénéficier d'autres droits qui peuvent varier d'un pays ou d'un état à l'autre. Cette garantie limitée est annulée si l'étiquette portant le numéro de série de l'appareil a été retirée ou effacée, ou si un produit n'a pas été acheté auprès d'un revendeur agréé.

**Les droits que vous confèrent cette garantie ne sont pas restreints si vous ne remplissez pas et ne renvoyez pas la carte d'enregistrement de produit.**

**Bose Corporation vous remercie d'avoir fait l'acquisition d'un produit Bose. Nous savons qu'il vous donnera entière satisfaction durant des années.**

## GARANTÍA LIMITADA

**Conserve esta tarjeta de Garantía Limitada.**

**Cobertura:**
Cualquier pieza con defectos de fabricación o de mano de obra.

**No cobierto:**
Esta Garantía Limitada no será válida en caso de que el producto haya sido usado o se le haya dado mantenimiento de manera inapropiada, insectos, o haya sido expuesto a tormentas eléctricas, humedad, fallas en la corriente eléctrica, empaque inapropiado, alteraciones, modificaciones o intromisiones no autorizadas, o si sufrió algún accidente.

**Límites de Responsabilidad:**
Donde se aplique, LAS ESTIPULACIONES DE ESTA GARANTÍA LIMITADA ESTÁN POR ENCIMA DE CUALQUIER OTRO TIPO DE GARANTÍA, YA SEA EXPRESA, IMPLÍCITA, ESCRITA U ORAL, INCLUYENDO CUALQUIER GARANTÍA DE COMERCIABILIDAD O IDONEIDAD PARA UN PROPÓSITO DETERMINADO. Sin embargo, en donde se aplique, si usted es calificado como "consumidor" avalado por la Magnuson-Moss Warranty Act (ley de garantías Magnuson-Moss), usted podría tener derecho a cualquier garantía implícita, avalada por la ley, por el período de vigencia de la Garantía Limitada expresa, según se expone a continuación. Algunos estados no permiten limitaciones en cuanto a la duración de la validez de una garantía implícita, así que es posible que las limitaciones anteriores no se apliquen a su caso

**Vigencia:**
La Garantía Limitada Bose® tiene vigencia por un año a partir de la fecha de compra en productos electrónicos, sistemas y componentes para altavoces amplificados, y cinco años en componentes de altavoces no amplificados. Los estéreos integrados y sistemas de teatro en casa tienen Garantía Limitada por un año. Los altavoces componentes amplificados tienen un año de Garantía Limitada en sus dispositivos electrónicos y cinco años en los altavoces. Los audífonos Headset X tienen cinco años de Garantía Limitada, los cojines del auricular tienen únicamente 6 meses de Garantía Limitada. Para más información acerca de la Garantía Limitada en productos profesionales, revise su Manual del Usuario.

**Nuestro compromiso:**
Nos comprometemos, a nuestra propia conveniencia, a reparar o reemplazar cualquier pieza defectuosa en un periodo de tiempo razonable, sin costo alguno para usted.

**No nos comprometemos a:**
Pagar los gastos de transportación o envío desde su localidad a nosotros.

**Que debe hacer para obtener el Servicio de Garantía Limitada:**
1. Devuelva el producto junto con la prueba de compra de un distribuidor autorizado Bose directamente a Bose Corporation. Si usted decide devolver el producto directa mente a Bose Corporation, tiene que seguir los siguientes procedimientos:
   Póngase en contacto con Bose Corporation al 1-800-367-4008 para obtener un número de devolución autorizado, las instrucciones de devolución y envío específicas, que van a incluir pero no estarán limitadas a:
   Para realizar el envío, el producto deberá ser embalado correctamente en su caja original. Si necesita un cartón nuevo, póngase en contacto con Bose Corporation para obtener gratis el material de empaque y la caja.
   **Las cajas que no tengan colocado correctamente su número de devolución autorizado, serán rechazadas.**
2. Devuelva el producto a una agencia de Servicio Bose junto con la prueba de compra de un distribuidor autorizado Bose.

**Remedio Exclusivo:**
Esta Garantía Limitada es completamente transferible, siempre y cuando el actual dueño proporcione la prueba original de compra de un distribuidor autorizado Bose®. LA RESPONSABILIDAD MÁXIMA DE BOSE NO EXCEDERÁ EL PRECIO DE COMPRA REAL QUE USTED HAYA PAGADO POR EL PRODUCTO. POR NINGÚN MOTIVO BOSE ESTARÁ OBLIGADO A REPARAR EL PRODUCTO SI ESTE PRESENTA DAÑOS ESPECIALES, FORTUITOS, CONSECUENTES O INDIRECTOS. En algunos lugares no se permiten limitaciones en la exclusión o la limitación de daños especiales, fortuitos, consecuentes, indirectos o por reemplazo, o de la limitación de responsabilidad de las cantidades especificadas, así que es posible que las limitaciones anteriores no se apliquen a su caso.

**Otras condiciones:**
Esta Garantía Limitada le otorga derechos legales específicos, y usted también puede tener otros derechos que varían según el estado o país. Esta Garantía Limitada no es válida si la etiqueta con el número de serie ha sido desprendida o dañada o si el producto no ha sido comprador de un vendedor autorizado.

**Sus Derechos de Garantía Limitada no disminuyen si usted no llena y devuelve la tarjeta de registro del producto. Bose Corporation le agradece la reciente compra de su producto Bose. Esperamos que disfrute de él por años.**

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